# Why I'm here...



# Integrated Operations and Simulations for Effective Decision Support

Jon W. Zeitler
NWS Austin/San Antonio

Kurt Van Speybroeck NWS Spaceflight Meteorology Group

Memphis All Hazards Decision Workshop February 10, 2010





### Acknowledgments

Rusty Billingsley and Jud Ladd NWS Southern Region Headquarters

Frank Brody
NWS Spaceflight Meteorology Group

Alan Gerard NWS Jackson, MS

Bill Bunting and Mark Fox NWS Fort Worth, TX

Tom Bradshaw and Tracy Howieson NWS Southern Region Headquarters

#### Overview

- Emerging Decision Support Services
  - Past practice
  - Present status and future plans
- Simulation methodology
  - Theory
  - WFO Example
  - True Collaboration Plans

# Weather Forecast Office (WFO) Support











Info \_\_\_ Forecaster \_\_\_ Product

#### Winter Weather Advisory

TROOPT - MISTER MEATHER MEXICAGE PARTOCIAL MEATHER SERVICES PERSONS ON ASP AND COST PRE SAME AT 27005

... SLOCT AND LUNCY PRECEISE RAIS TODAY IN SOUTHERS DELAKONA AND MORTH TODAY.

A THE THEME DISTRIBUTED MICE OFFUNDAT WITH HISTARDISM HID LEVEL MICETURE AND PROVENCESS AND READ TOO SHOOKS. TO PRODUCE A LOOK HITCHISM HIS OF REGISTRATION. HERE AND LIGHT FREEDING AND THE ADDRESS AND SOUTHWAY AND SOUTHWAY OF CREATION THE ADDRESS A THE MICHIGAN PRODUCE AND SOUTHWAY OF CREATION THE MICHIGAN PRODUCE AND T

ORBITA-ON-THE-TRICKS-CHRONE-SINGE-TO COM. NORM. MY. 1004. SONOGYPHONE-MODIFICATIONS/ CHPTRACH-CHPTM-AVE-MCCHTW-MELLOW-MCCHTW-CHRV SEQUENCE OF CYTES OF ... MARKETS. ARRESTS. .. MARKETS. .. MARKET

#### Severe Thunderstorm Warning

DESCRIPTIONS AND DESCRIPTIONS AND DESCRIPTIONS

C. NEW. RICH. BY. W. 1245. 1014/9713142-161419714052/

SOLLETTS - DESCRICT SECRECAT REPORTED DEVERS THURSESTONS WARRING SECONDS OF 1004 Per 1004 PER 1004

THE SACTIONAL WEATHER SERVICE IN SCHOOL SAS INSIED A

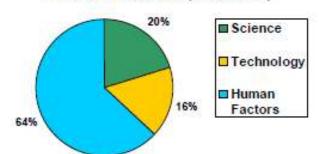
- \* CEVERE INVOCESTIONS WARRING FOR.... BASION COUNTY DE FONTRES TERAS.... WILLAMOSE LIVETT DE SCRIBERS TERAS....
- \* curry, Clay an one
- AC 1004 AM COO... RECOOKS WEATHER SENTICE DORNER BALAR DISCONTED A SENTEN THEOREMOTORS I SILES SOUTH OF DEACHAIN... ANY DIS HOUSE AT 40 KMP. REAL IT TO THE SIZE OF CREATERS IS LIKELY. ANOTHER STYRMS



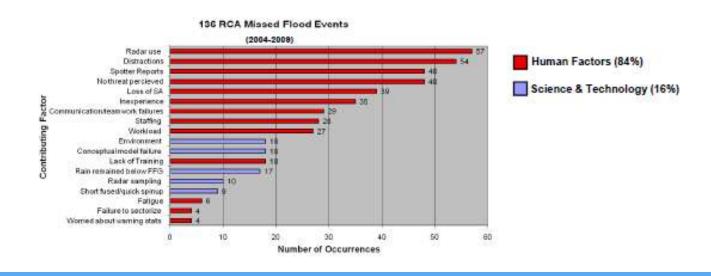
# Where to place effort and resources

#### **Needs: Root Cause Analysis**

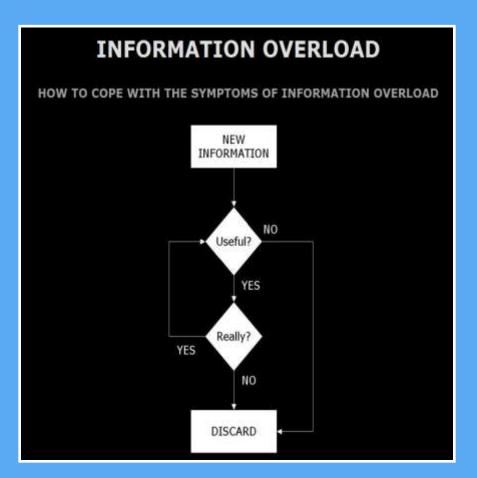
Factors contributing to 127 missed tornadoes (2004-2005)



- Human Factors Causes
  - Communication/Teamwork with EM/Spotters/Forecasters
  - Incorrect Use of Tools
  - Distractions/Loss of SA
  - Staffing, Workload, Fatigue, Inexperience



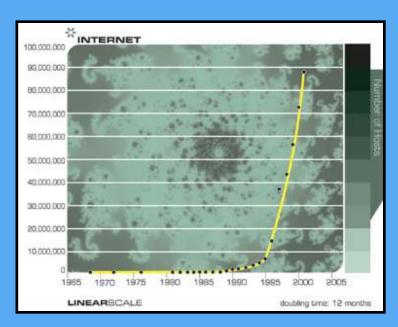
# How do you view NWS services?





# **Emerging Interpretive Services**

- Explosion of "information" and devices (smartphones)
- Decision makers need concise interpretation
- Standardization of decision support systems (ICS, EOC)
- Weather data feed directly into DSS (GIS, models)
- Value of weather information increasing (accuracy and accessibility)





# **Emerging Interpretive Services**











**NWSChat** 

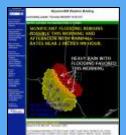


WebEOC





Spectrum of Services



Web Briefing



Recorded Briefing



Live Virtual Briefing

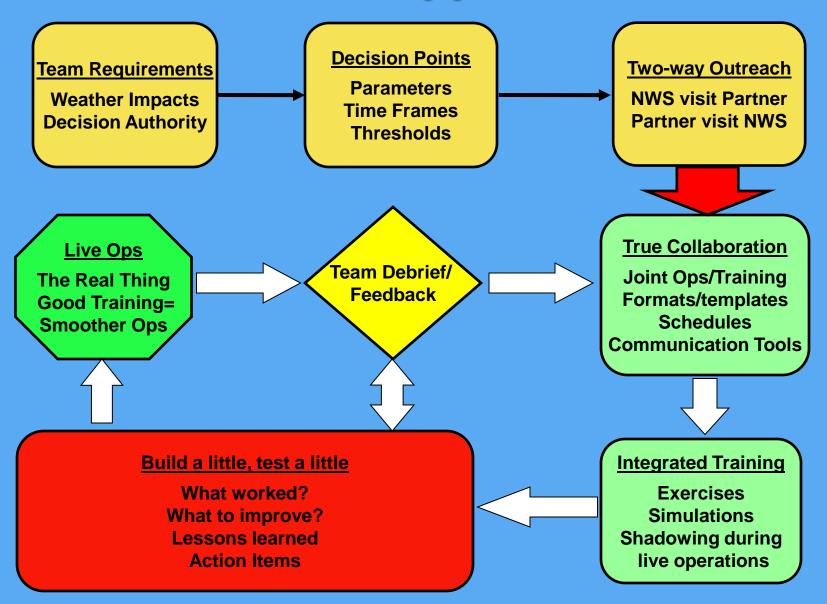


EOC Center (Off- and On-site)



ICS Incident On-site

## Decision Support Model



# Interpretive Services Challenges

#### External

- 1. Not co-located with partners
- 2. Unlimited/unknown event possibilities
- 3. Multiple partner requirements

#### Internal

- 1. All staff not present
- 2. Face threat (fear of debrief/ evaluation)
- 3. Limited staff time
- 4. Current technology limitations (WES)

# **Proposed Simulation Levels**

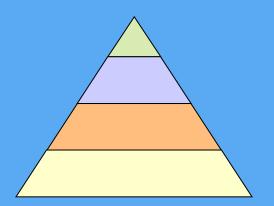
- Level 0: Training, Professional Development, EOC Visits, NIMS/ICS
- Level 1: Developmental Simulation
  - Verification of plans, procedures, equipment possibly segmented
  - Can serve as a pre-training opportunity for Level 2
- Level 2: Internal Simulation (local participation)
  - 1 2 Forecasters training, 1 4 hours duration
  - Local Simulation Supervisor
  - Not focused on "training/learning" but working out the kinks before real time ops



- Level 3: Train with your local decision makers
  - Use available (local) partners, (1 2 forecasters training)
  - Local Simulation Supervisor or one from another forecast office
  - 4 8 hour duration
  - Opportunity to interact with the decision maker

# **Proposed Simulation Levels**

- Level 4: Full WFO Team/Partners
  - WFO shift team, with partners
  - Play the scenario through to completion
  - Use "real" team members in their roles



- Level 5: FEMA Table Top (WFO Team/multiple agencies/ROC-SRH)
  - Full Team (customers, WFO team, SRH ROC, EOC, kitchen sink)
  - Could be a multi-day (most likely would be a FEMA Tabletop with WFO spinning their training into the FEMA big picture)
  - Use all available bodies and any additional that can be loaned
  - Long fuse planning required
  - Major time/resource requirements

#### **Simulation Starters**



- Conducted monthly service backup exercises with WFOs Corpus Christi and Brownsville since 2005
- "Build a little, test a little." Turn small successes into the full program over time.
- Full simulation capability in AWIPS/ WES2 (including Partner data push)

#### Simulation Plan

- Utilize WFO Austin/San Antonio Tropical Cyclone Operations Plan
- Staff work through procedures from 120 hours to landfall for Hurricane Dolly (2008)
- Goals of the Simulation:
  - Test Tropical Cyclone Plan and procedures
  - Test communications systems
  - Evaluate staff briefing skills
  - Develop WFO simulation methodology



#### Simulation Timeline

- Identify staff: Fall 2009
- Complete Level 1 activities:
   February- March 2010
- Complete pre-Level 2 simulation work: April 2010
- Perform Level 2 simulation: May 2010

#### End State Vision - 2014

### **Examples: Interagency Simulations**







- Decision Support
- Weather Support for EM Exercises
- Partnerships
- Polish Communication Skills
- Practice Collaboration prior to Real Events (e.g., FEMA)
- AWIPS2 "Thin Client"
- Web Page populated by AWIPS2 during simulation

# THANK YOU! Questions? Comments?

Jon W. Zeitler
NOAA/NWS
WFO Austin/San Antonio, TX
jon.zeitler@noaa.gov

Kurt Vanspeybroeck
NOAA/NWS
SMG Houston, TX
kurt.m.vanspeybroeck@nasa.gov



